



**Overview:**

SEWP is a United States governmentwide acquisition contract (GWAC) authorized by the U.S. Office of Management and Budget (OMB) and managed by the National Aeronautics and Space Administration (NASA). All Federal agencies, including the Department of Defense (DOD), and government contractors are able to purchase IT equipment and services from SEWP-authorized resellers (known as "Contract Holders"). In Fiscal Year 2009, more than 70 federal agencies purchased IT solutions through the contract vehicle. As of 2018, 87 cabinet-level agencies and commissions have used SEWP. SEWP covers a vast range of IT solutions such as such as laptops, servers, tablets, peripherals, network equipment, storage systems, software products, cloud based services, telecommunications, security tools, as well as product-centric services such as installation, training, engineering, and maintenance services. As of October 1,2020, the SEWP surcharge for all orders is a 0.34%. The fee is included in the price of all products and is not separately listed on quotes. It is the Contract Holder’s responsibility to pay the fee from their quoted product prices.

**Better Direct, LLC**

Period of Performance: 05/01/2020 – 04/30/2025

Group A: NNG15SD45B - Full & Open

Group B: NNG15SD10B - HubZone & SDVOSB

Group C: NNG15SD65B - Small Business

Contract Surcharge fee: 0.34%

Credit Card Accepted: Yes (VISA/MasterCard/AMEX)

**Program Manager**

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**Deputy Program Manager**

**POC:** Kim Lambert

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**Phone:** 480-921-3858x133

POP: April 30, 2015- April 29, 2025  
(5-Year Base w/a 5-Year Option Period)

<https://betterdirect.com/federal-contracts/>

**SEWP PMO CONTACT INFO**

Web	<a href="http://www.sewp.nasa.gov">www.sewp.nasa.gov</a>	24x7x365
E-mail	<a href="mailto:help@sewp.nasa.gov">help@sewp.nasa.gov</a>	Get responses within 1 business day
Helpline	301-286-1478	Mon - Fri, 7:30 AM - 6:00 PM ET
Fax	301-286-0317	Fax orders
E-mail Orders	<a href="mailto:sewporders@sewp.nasa.gov">sewporders@sewp.nasa.gov</a>	E-mail orders
Mail	10210 Greenbelt Road, Suite 200, Lanham, MD 20706	

**Ordering process:**

Click here for the SEWP ordering Information

**Requesting quote process:**

There are 3 methods available to obtain quotes for products and services which are listed in order of preference below.

- i. Utilize the NASA SEWP QRT at the following URL: <https://sewp.nasa.gov/sewp5public/security/login.sa>
- ii. Contact a Better Direct Representative directly sales representative via phone by dialing (800)-921-3858 Option 0
- iii. Contact us via email at [mitchel@betterdirect.com](mailto:mitchel@betterdirect.com)

**Fair Opportunity:**

FAR 16.505(b) (1) provides that each contractor shall be given fair opportunity to be considered for each order under the micro-purchase threshold, typically \$10,000, and issued under multiple award contracts.

Please click here for FAR 16.505(b) fair opportunity information

**Questions on orders:**

For any questions about orders placed against the SEWP contract, Customer Service can be contacted by calling 866-921-3858 or emailing [mitchel@betterdirect.com](mailto:mitchel@betterdirect.com)

When contacting Better Direct, please have your Better Direct order number or purchase order number so we can assist you quickly.